**Call Center Agent**

**APPRENTICESHIP APPROACH**

Competency

**O\*NET-SOC CODE**

41-4011.00

**RAPIDS CODE**

2075

|  |  |  |
| --- | --- | --- |
| Work Process Schedule | **SKILLS** |  |
| **Totals** | **SKILLS**0 | **OJT HRS**0 |